

Programming via App

The device can be programmed by SMS or via the iot-portal.com app or a mixture of both.

New Users

New installers should scan the 'App Invite' QR code to get to the iot-portal.com app login page. New user phone numbers will not be known to the portal so it will not be possible for the portal to send login SMS messages to these numbers. The 'App Invite' QR code bypasses this restriction. New users can get the app by email address at any time.

Help Video Below



App Invite QR Code Sticker here

Regular Installers

For users known to the portal, it is preferable to scan the Enrol QR code which will automatically add the device to the user's app.

Enrol QR Code Sticker here

Installing the App: Android/PC

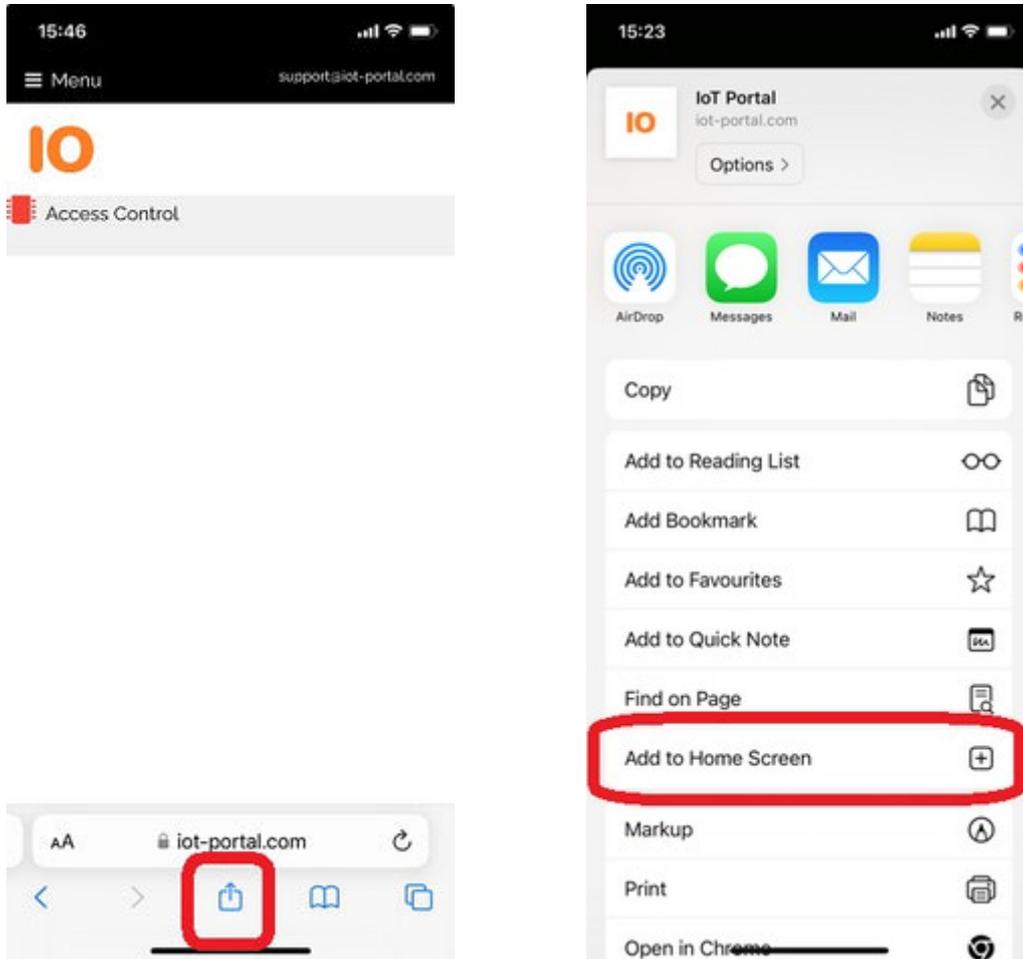


On Android and PC, installing the app can be achieved by clicking the Orange 'Install' button in the top right of the display.

Quick Start User Guide

Installing the App: iPhone

It is likely on iPhones that the 'Install' button does not appear unless using Chrome. To *install* the app, follow the below procedure.

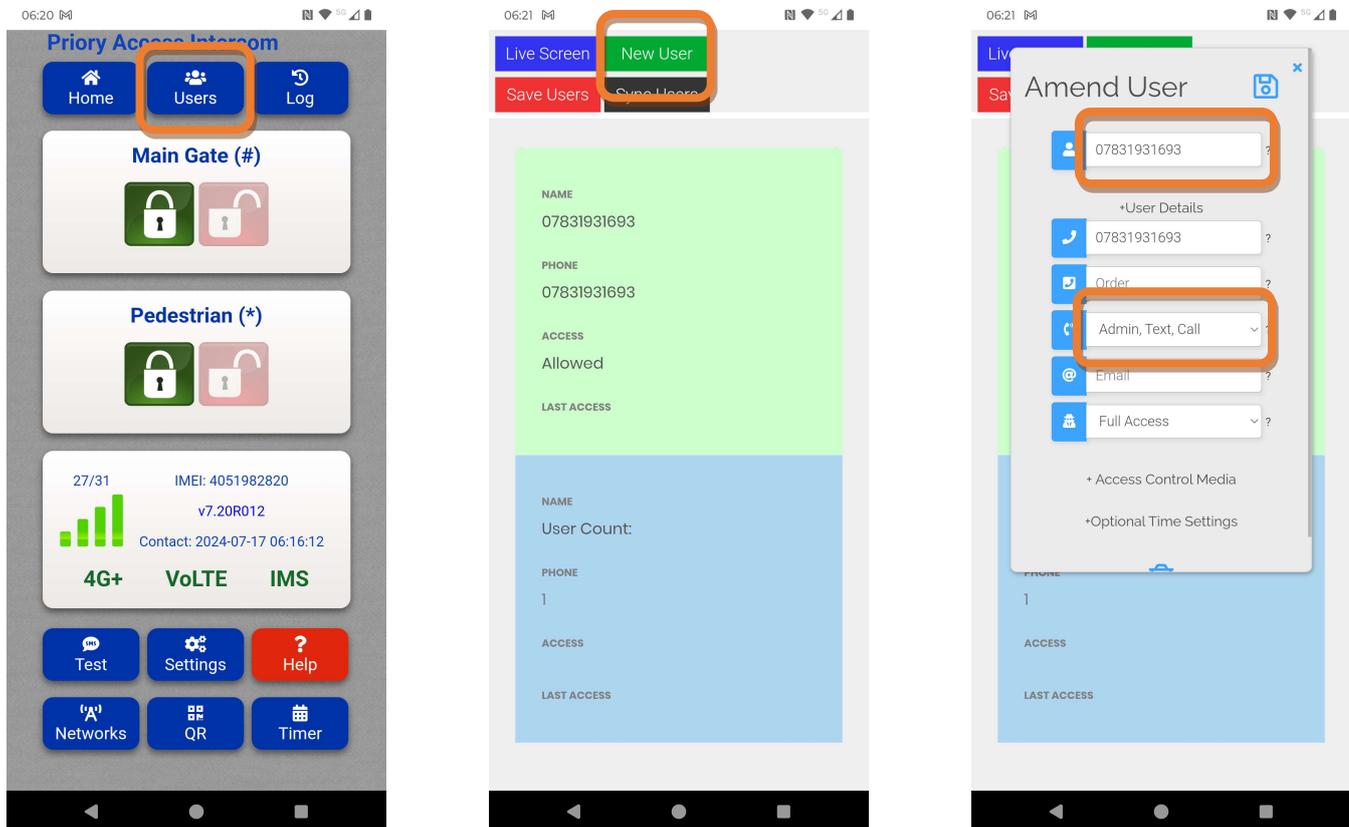


Click the 'Add to Home Screen' button to have app appear as an installed app on the home screen of your device.

Quick Start User Guide

Adding/Amending Users

From the app Home Screen, click the device name (this will be a 10-digit ID unless amended). This will bring up the Live Screen for this device. Clicking the 10-digit ID (or name) will bring up the Change Name modal in order to name the device.



To add and/or amend users, click the Users button at the top of the Live Screen. Click on either an existing user or click the '**New User**' button at the top (green button). The username will be the phone number unless amended on this screen (see orange box above).

| | |
|---------------------------|--|
| Name | Enter the user's name |
| Phone | Enter the user's phone number |
| Order | Enter a digit (1,2,3 etc...) to specify the order of dialling |
| Type | Admin, Call and Text are the relevant options for diallers |
| Email | Enter an email address to login to the app via email (backup method) |
| Permission (email) | Enter Full Access on any user with access via email |

Hover or click the question mark '?' at the end of each input box for more information.